CITY OF HOUSTON

REQUEST FOR PROPOSAL (RFP) SOLICITATION NO.: S17-T25555

Date Issued: September 18, 2015

Pre-Proposal Conference: September 29, 2015 @ 9:00 AM

> Strategic Procurement Division 901 Bagby, Conference Room 2

Houston, TX 77002

Pre-Proposal Questions

Deadline:

October 1, 2015 @ 4:00 PM

Solicitation Due Date:

October 16, 2015 @ 2:00 P.M., CST

Solicitation Contact Person:

Murdock Smith III

murdock.smith@hotmail.com

832-393-8725

Project Summary: Year contract for 2016

Project Description: This RFP is for the provision of a Bulk E-mail – Mass Mailer Application

NIGP Code: [920-03]

MWBE Goal: 11%

Carolyn Hanahan, Chief Procurement Officer

September 18, 2015

Date

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PART I - GENERAL INFORMATION

A. General Information

The City of Houston ("City") intends to replace its current mass mailer application "CitizensNet" eNewsletter website with a robust and scalable solution that supports reliable and timely mass email distribution delivery to a minimum of 150 thousand up to 2 million users. The solution will automatically integrate with the current social media platforms utilized by the city while remaining mobile and smart phone friendly.

B. City of Houston Background

The City of Houston is the fourth largest City in the United States comprising 23 departments with multiple locations throughout the City. The City has approximately 23,000 employees with approximately 500 employees involved in the procurement and/or contracting process. Contracts where the City must pay in excess of \$50,000 are routed to City Council for approval. The annual volume of contracts and purchase orders issued in the City in the last five years has ranged from 19,000 to 23,000.

As a point of reference, prospective proposers may refer to the City's Procurement Manual and corresponding Purchasing Manual (currently under revision) for current processes. The manuals can be accessed at http://purchasing.houstontx.gov/docs/Procurement Manual.pdf. The City is looking for additional opportunities to streamline its processes through the implementation of technology.

C. Schedule [DESCRIBE TIMELINE]

D. Solicitation Schedule

Listed below are the important dates for this Request for Proposal (RFP).

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Date of RFP Issued	September 18, 2015
Pre-Proposal Conference	September 29, 2015
Questions from Proposers Due to City	October 1, 2015
Proposals Due from Proposers	October 16, 2015
Notification of Intent to Award (Estimated)	November 20, 2015
Council Agenda Date (Estimated)	December 2, 2015
Contract Start Date (Estimated)	December 9, 2016

PART II – SCOPE OF WORK/TECHNICAL SPECIFICATIONS

A. Purpose

1.0 City of Houston citizens utilize the current CitizensNet website to register and receive periodic emails concerning important City issues of interest to them and their neighborhood. Due to the current system's limitations, there is increased likelihood that the City of Houston will appear on the "blacklist" of major e-mail providers for delivering an unacceptable level of spam e-mail. Furthermore, the current system has limited functionality for tracking metrics, archiving and preprogrammed templates.

The City of Houston also seeks to improve the integration between CitizensNet and existing/future emergency mass notification systems to provide a single registration portal for emergency and non-emergency alerts. Currently, City of Houston residents must register on multiple platforms to receive both sets of messages.

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B. General Requirements

- 1.0 The selected professional services Vendor will provide the following services:
 - 1.1 analyze the current CitizensNet website at houstontx.gov/citizensnet/
 - 1.2 provide a specific and detailed recommendation as to how the vendor will develop the new tool, including the proposed technology and architecture to be utilized
 - 1.3 <u>implement</u> selected technology solution
 - 1.4 provide project management for the full-lifecycle of the project
 - 1.5 provide knowledge and capability transfer to designated Houston Information Technology Services personnel sufficient to ensure ongoing maintenance of the implemented solution
 - 1.6 Minimum requirements include weekly status reports and iterative reviews of the solution. Further events and tasks may be defined at the kick-off.

C. Key Personnel

The Proposer shall identify the key personnel that will be committed to the project. The City reserves the right to reject any key personnel proposed if it is determined in the City's best interest. All key personnel must be committed to the project at the appropriate time level. Proposer understands that the qualifications and experience of key personnel proposed will be factored into the evaluation process; therefore, key personnel must not be replaced without the approval of the City. Any approved substitutions must be with personnel of equal or better qualifications. In addition, any other commitments must not conflict with the level of commitment proposed for this project.

D. Functionality, Vendor Support, and Training

- 1.0 Houston IT Services will require the following system functionality:
 - 1.1 web-based e-mail distribution system that is capable of quickly transmitting messages to a minimum of 150 thousand up to 2 million users within 1 hour of being sent
 - 1.2 mobile device and smart phone friendly viewing
 - 1.3 ability to create dynamic lists (user groups) using geo-mapping data (i.e. zip code) and subscription preferences
 - 1.4 ability to search for and within dynamic lists (i.e. all recipients within a certain zip code, council member district, or interest list)
 - 1.5 search functionality must be compatible and integrate with the internal GIS system
 - 1.6 ability to export dynamic lists
 - 1.7 automated integration with existing social media sites (facebook and twitter)
 - 1.8 ability to override, stop and restart "in-process" e-mail delivery
 - 1.9 provide multiple pre-programmed template options
 - 1.10 ability for end-users to register and administrators to manage their profile, i.e. change of home address, email, subscription preferences, etc.
 - 1.11 ability for users to "unsubscribe" from future mailings
 - 1.12 ability for users to choose categories/areas of interest for which to receive targeted e-mail communication

- 1.13 automated archiving of previously sent messages
- 1.14 prevent "blacklisting" by e-mail service providers and allow successful e-mail delivery by allowing administrators to manage and/or collaborate with our Sender Policy Framework records, e-mail authentication, WHOIS, etc.
- 1.15 ability to track and provide analytics reporting on opened links, 'click' reports, bounce reports, unsubscribe reports, and other available metrics
- 1.16 ability to schedule e-mails for distribution
- 1.17 ability to support graphic images
- 1.18 ability to conduct A/B Testing
- 1.19 provide API support for most common mass notification tools, to allow the registration database to be shared between the mass email system and City's emergency notification system.

2.0 Services

2.1 Houston IT Services will require assistance with software installation, configuration, and a detailed plan for migrating the existing robust user database into to the new tool/environment.

3.0 Training and Knowledge Transfer

3.1 Vendor shall maintain and provide detailed documentation for all phases of the project. In addition, the vendor shall provide training to designated core project team members including but not limited to Business Administrator and System Administrator. As part of knowledge transfer, vendor shall provide user documentation.

4.0 Change Management

- 4.1 The City will be responsible for all change management to include but not limited to:
 - 4.1.1 business readiness for go-live.
 - 4.1.2 project communications to city leaders and end-users.

5.0 Support

- 5.1 The Vendor will provide support for:
 - 5.1.1 migrating existing users to new solution
 - 5.1.2 warranty work for no less than 60 days post deployment
 - 5.1.3 webmaster support and training
 - 5.1.4 end-user training
 - 5.1.6 troubleshooting unique issues as needed
 - 5.1.7 provide options for a maintenance service agreement

6.0 Project Events and Tasks

6.1 Minimum requirements include weekly status reports and iterative reviews of the solution. Further events and tasks may be defined at the kick-off.

E. Price

The City will consider the overall pricing for the comprehensive solution in its selection process.

PART III - MINIMUM PERSONNEL QUALIFICATIONS

Respondents shall provide verifiable present and past performance of the personnel that will be designated as the project manager, application designer, consultant or engineer(s) for this contract in terms of quality of work the ability and experience to administer, manage and coordinate similar projects.

PART IV - EVALUATION AND SELECTION PROCESS

An evaluation committee will evaluate responsive proposals in accordance with the evaluation criteria listed below. Upon completion of the evaluation, the committee may develop a short list of Proposer(s) meeting the technical competence requirements. Price proposals of those shortlisted will be evaluated once they are identified by the evaluation committee. The shortlisted Proposer(s) may be scheduled for a structured oral presentation, demonstration and/or interview. Such presentations will be at no cost to the City of Houston. At the end of the oral presentation, demonstration and/or interview, the evaluation of the shortlisted Proposer(s) will be completed. However, the evaluation committee reserves the right to issue letter(s) of clarification when deemed necessary to any or all Proposer(s). The oral presentations, demonstrations and/or interviews may be recorded and/or videotaped.

A. Interviews/Oral Presentations/Demonstrations

The City reserves the right to request and require that each Proposer provide a final presentation of its proposal at a scheduled date and time. No Proposer is entitled to this opportunity, and no proposer will be entitled to attend presentations of any other Proposer. The purpose of the presentations is to inform the work of the evaluation committee. If necessary, Proposers may be required to make more than one presentation or demonstration.

The City may provide to Proposers samples of documents for the purpose of preparing a demonstration. The goal of such documents is to enable the City to get a better idea regarding how the proposed application will handle the City's requirements and enable the Proposer to prepare a more targeted presentation. The City also welcome opportunities to further streamline and improve the procurement and contracting process; therefore, Proposer may highlight potential improvements based on lessons learned from other systems implementations.

B. Selection Process

Upon review of all information provided by shortlisted proposers, the evaluation committee will make a recommendation for selection to City officials. The City reserves the right to check references on any projects performed by the proposer whether provided by the proposer or known by the City. Selected proposal will be submitted for approval by the appropriate City officials. The City of Houston intends to select a proposal that best meets the needs of the City and provides the overall best value. Upon approval of the selected Proposer, a contract will be executed by the appropriate City officials.

C. Best and Final Offer

City reserves the right to request a Best and Final Offer from finalist Proposer(s), if it deems such an approach necessary. In general, the Best and Final Offer would consist of updated costs as well as answers to specific questions that were identified during the evaluation of Proposals.

If City chooses to invoke this option, Proposals would be re-evaluated by incorporating the information requested in the Best and Final Offer document, including costs, and answers to specific questions presented in the document. The specific format for the Best and Final Offer would be determined during evaluation discussions. Turnaround time for responding to a Best and Final Offers document is usually brief (i.e., five (5) business days).

D. EVALUATION CRITERIA

1. Responsiveness of Proposal

Completeness of proposal package as outlined in the submittal requirements

2. Technical Competence

- a. Extent to which proposed solution meet the needs of the City including but not limited to the desired features, training program, and ease of use, as expressed in this RFP.
 - 1) Functionality
 - 2) Technology
 - 3) Vendor Support and Training
- b. Overall quality of the technical solution offered by the Proposer as evidenced by its viability given the City's complex technical environment.
- c. Quality of the proposed maintenance plan.
- d. Modularity of the solution and the extent to which the solution can be implemented in phases.
- e. Qualifications and experience of the Proposer to successfully implement the solution in a complex technical environment and in a complex, large organization, preferably in a large public agency, as evidenced by the successful implementation of a similar system in a complex environment and corresponding references.
- f. Qualifications and experience of proposed technical and key personnel for the successful implementation of the system.
- g. Quality of the proposed plan of action, including but not limited to implementation plan.
- h. Level of M/WBE participation.
- i. Financial stability of the Proposer.
- Reasonableness and extent of contract exceptions taken by Proposer.

3. Price Proposal

- a. Reasonableness of the overall price.
- b. Reasonableness of the consulting costs for installation, integration, configuration, customization, and training.
- c. Reasonableness of the maintenance price for future years.

PART V - SUBMISSION OF PROPOSAL

A. Instructions for Submission

1. <u>Number of Copies</u>. Please submit **eight (8)** copies of the Proposal, including one (1) printed original signed in BLUE ink, and additional eight (8) electronic thumb drives are to be submitted in a sealed envelope bearing the assigned Solicitation Number, located on the first page of the RFP document to:

City Hall 901 Bagby, Suite B300 Houston, Texas 77002

The City of Houston shall bear no responsibility for submitting responses on behalf of any Proposer. Proposer(s) may submit their Proposal to the Office of the Chief Procurement Officer any time prior to the stated deadline.

- 2. <u>Time for submission</u>. Proposals shall be submitted no later than the date and time indicated for submission in this RFP. Late submittals will not be considered and will be returned unopened.
- 3. <u>Format</u>. Proposal should be left-bound with information on both sides of the page when appropriate. Material should be organized following the order of the submission requirements separated by labeled tabs. Expensive paper and bindings are discouraged since no materials will be returned.
- 4. <u>Complete submission</u>. Proposers are advised to carefully review all the requirements and submit all documents and information as indicated in this RFP. Incomplete proposals may lead to a proposal being deemed non responsive. Non-responsive proposals will not be considered.
- 5. <u>Packaging and Labeling</u>. The outside wrapping/envelope shall clearly indicate the RFP Title and date and time for submission. It shall also indicate the name of the proposer. The Price Proposal shall be submitted in a separate sealed envelope. The envelope shall clearly identify the content as "Price Proposal". All other submission requirements shall be included with the Technical Proposal.
- 6. <u>Timely delivery of Proposals</u>. The Proposal, including the Technical Proposal, the Pricing Proposal and signed Contract, must be delivered by hand or sent to the City of Houston Chief Procurement Officer through U.S. Mail or other available courier services to the address shown on the cover sheet of this RFP. Include the RFP number on any package delivered or sent to the Chief Procurement Officer and on any correspondence related to the Proposal. If using an express delivery service, the package must be delivered to the designated building. Packages delivered by express mail services to other locations might not be re-delivered in time to be considered.
- 7. <u>Late Proposals</u>. The proposer remains responsible for ensuring that its Proposal is received at the time, date, place, and office specified. The City assumes no responsibility for any Proposal not so received, regardless of whether the delay is caused by the U.S. Postal Service, the courier delivery service, or some other act or circumstance.

B. Submission Requirements

- 1. <u>Cover letter</u>. The cover letter shall be signed by an authorized representative of the Proposer. The letter should indicate the Proposer's commitment to provide the services proposed. Also, the cover letter shall identify the members of the team that comprise the Proposer. Indicate the organizational relationship of the team members.
- 2. Executive Summary. The executive summary should include a brief overview of the solution proposed, the overall strategy for implementation, the key personnel who will be responsible for seeing the project through completion, and a rationale for proposing the software for implementation at the City. The executive summary shall also include the timeline for implementation and highlight any other requirements that are noted in the detailed proposed plan. Attach a proposed organization chart for the project. Also, please describe the proposed strategy to keep the System current as technology evolves and improves.
- 3. <u>Proposed Plan of Action</u>. Provide a detailed proposed plan of action describing the proposed system and indicating how all requirements will be met. Submit a matrix summarizing how each of the

requirements will be met and indicating the resources that the City must commit to ascertain successful implementation.

- a. <u>Schedule.</u> In addition, the proposed plan of action shall include a detailed implementation schedule, including any critical path actions that may cause delay if the schedule is not met. Also, please indicate the ability to implement the system by modules and the flexibility of altering the order of implementation of each module.
- b. <u>Implementation Strategy</u>: Please describe the project management support to be provided by Proposer during the implementation. Also, please describe how the project will be phased during implementation. Describe the implementation strategy in detail. Please describe any rapid deployment solutions that the proposer plans to use. Please describe in detail if the proposer plans to use the City-owned application or proposes the use of another third party application.
- c. <u>Hosted or Licensed</u>: Indicate if the solution will be hosted by the proposer or if it will be licensed to the City. If the proposer is offering a license, such license agreement shall be included with the proposal. Please indicate the ability to shift between the two strategies if it is determine to be advantageous to the City and specify the requirements.
- d. <u>Training.</u> The proposed training plan shall be described in sufficient detail so as to provide samples of material and content of training. Indicate the number of hours recommended for different types of users.
- e. <u>Maintenance</u>: The proposed maintenance plan for the solution shall be described in this section. The maintenance section shall indicate if the maintenance plan includes technical support and the extent of such support included in the price for maintenance. The terms of the maintenance plan shall be stipulated. If the proposer expects the City to enter into a standard maintenance agreement, it shall be included with the proposal. Please indicate if and how future enhancements of the software will be made available to the City.
- 4. Qualifications of the Proposer. Include a brief description of the organization's track record, including history, number of employees, number of years in business, and a list of projects relevant to this RFP. Provide a list of references where a similar solution was implemented. Include the name of the contact person, name of the organization, dollar value of the project, address, telephone number and email address. Please provide at least three (3) references. The City is primarily interested in clients with similar needs and comparable size. Please complete Form 2 for each of the projects.
- 5. Qualifications of Key Personnel: Provide chronological resumes of the key personnel that will be assigned to the project. Please provide at least three (3) references of projects where key personnel performed in a similar role as that proposed for this project. Please complete Form 2 for each reference and Form 3 to depict all key personnel and their availability.
- 6. M/WBE Participation: Proposer shall identify the M/WBE participation level and the role that each M/WBE firm will have in the project implementation. Since M/WBEs proposed are considered part of the team, the Proposer shall include all relevant information necessary to effectively perform the evaluation of the proposal as it relates to the submission requirements listed in this section.
- 7. <u>Financial Stability</u>. Provide the audited financial statements or Federal Tax Forms Filed to the Internal Revenue Service (IRS) for the past two fiscal years. At a minimum, include the letter of opinion, balance sheet, schedules, and related auditor's notes.
- 8. <u>Exceptions to Standard Contract</u>. Submit any exceptions to the standard contract and include the rationale for taking the exception. Provide rationale for objections to the Article. Such exceptions will be considered when evaluating the Proposer's response to this RFP. If you are proposing alternate

language, please include the language for consideration. Also, attach license and maintenance agreement(s), as appropriate.

- 9. <u>Legal Actions</u>. Provide a list of any pending litigation and include a brief description of the reason for legal action.
- 10. <u>Conflict of Interest</u>. Provide information regarding any real or potential conflict of interest. Failure to address any potential conflict of interest upfront may be cause for rejection of the proposal.
- 11. Other. Submit any information the Proposer deems pertinent to demonstrating its qualifications to perform the services being requested such as memberships in any professional associations, documents, examples, and others.
- 12. Forms and Certifications: Complete all forms and certifications attached, as appropriate.
- 13. Price Proposal: Please submit price proposal with the level detail provided in Form 4.

Part VI – SPECIAL CONDITIONS

A. No Contact Period

Neither Proposer(s) nor any person acting on Proposer(s)'s behalf shall attempt to influence the outcome of the award by the offer, presentation or promise of gratuities, favors, or anything of value to any appointed or elected official or employee of the City of Houston, their families or staff members. All inquiries regarding the solicitation are to be directed to the designated City Representative identified on the first page of the solicitation. Upon issuance of the solicitation through the pre-award phase and up to the date the City Secretary publicly posts notice of any City Council agenda containing the applicable award, aside from bidder's formal response to the solicitation, through the pre-award phase, written requests for clarification during the period officially designated for such purpose by the City Representative, neither Proposers(s) nor persons acting on their behalf shall communicate with any appointed or elected official or employee of the City of Houston, their families or staff through written or oral means in an attempt to persuade or influence the outcome of the award or to obtain or deliver information intended to or which could reasonably result in an advantage to any bidder. However, nothing in this paragraph shall prevent a bidder from making public statements to the City Council convened for a regularly scheduled session after the official selection has been made and placed on the City Council agenda for action, or to a City Council committee convened to discuss a recommendation regarding the solicitation.

B. Equal Opportunity Employment

The City of Houston Ordinance Section 15-17 establishes Equal Employment Opportunity Contract Compliance requirements for all City of Houston contracts involving the expenditure of Fifty Thousand Dollars (\$50,000) or more. Any contract for professional services that results from this RFP will provide that the failure to carry out the requirements set forth in the City of Houston Equal Employment Opportunity Program shall constitute a breach of contract and may result in termination of the agreement or contract. In addition, the City may take any such additional remedy as deemed appropriate.

C. Minority and Woman Business Enterprises (MWBE)

Contactor shall comply with the City's Minority and Women Business Enterprise ("MWBE") programs as set out in Chapter 15, Article V of the City of Houston Code of Ordinances. Contractor shall make good faith efforts to award subcontracts or supply agreements in at least the value stated in this Agreement to MWBE's. Contractor acknowledges that it has reviewed the requirements for good faith efforts on file with the City's Office of Business Opportunity (OBO) and will comply with them.

D. Protests

A protest shall comply with and be resolved, according to the City of Houston Procurement Manual http://purchasing.houstontx.gov/docs/Procurement Manual.pdf and rules adopted thereunder. Protests shall be submitted in writing and filed with both, the City Attorney and the Solicitation contact person. A pre-award protest of the RFP shall be received five (5) days prior to the solicitation due date and a post-award protest shall be filed within five (5) days after City Council approval of the contract award.

- 1. A protest must be filed in accordance with the timing requirements set forth herein and must include:
 - a. the name, address, telephone number and email address of the protestor;
 - b. the number of the solicitation;
 - c. all information confirming that the protestor is an interested party;
 - d. a written statement of the grounds for the protest and the law, ordinance, or policy alleged to have been violated. The statement should be accompanied by relevant supporting documentation and the relief requested.
 - e. all information confirming the timeliness of the protest; and
 - f. the signature of the protestor

Protests shall be submitted to: Chief Procurement Officer City of Houston 901 Bagby, B300 Houston, TX 77002

- 2. The City recognizes three types of protests:
 - a. Protests regarding solicitation (Pre-Bid Protest) Any protest regarding a solicitation published by the City shall be filed no later than five (5) days before the opening of bids (if a competitive bid) or due date for submittals or proposals (if an RFP/RFQ), as appropriate. Any protest filed after the due date raising issues regarding the solicitation will not be considered.
 - b. Protests regarding the evaluation of bids, qualifications, or proposals (Pre-Award Protest)
 Any protest regarding the evaluation of bids, qualifications, or proposals by the City must be filed no later than ten (10) days after:

opening of bids (if a bid); or due date (if RFQ/RFP); or

notification that the interested party's bid or proposal has been rejected.

Any protest received after the deadline will not be considered.

c. Protests regarding award of contract (Post-Award Protest) Upon receipt of a timely and properly filed protest regarding the award of a contract, the City will not issue a notice to proceed or submit an order for goods until the protest has been resolved, provided such delay will not be detrimental to the interests of the City.

PART VII - INSTRUCTIONS TO PROPOSERS

A. Pre-Proposal Conference

A Pre-Proposal Conference will be held at the date, time, and location as indicated on the first page of the RFP document. Interested Proposer(s) should plan to attend. It will be assumed that potential Proposer(s)

attending this meeting have reviewed the RFP in detail, and are prepared to bring up any substantive questions not already addressed by the City.

B. Additional Information and Specification Changes

Requests for additional information and questions should be addressed to the Finance Department, Strategic Procurement Division Buyer (Murdock Smith III), telephone: 832.393-8725, fax: 832.393. 8759, or e-mail (preferred method to): murdock.smith@houstontx.gov no later than 4:00 PM, CST October 1, 2015. The City of Houston shall provide written a response to all questions received in writing before the submittal deadline. Questions received from all Proposer(s) shall be answered and sent to all Proposer(s) who are listed as having obtained the RFP. Proposer(s) shall be notified in writing of any changes in the specifications contained in this RFP.

C. Letter(s) of Clarification

- 1. All Letters of Clarification and interpretations to this Solicitation shall be in writing. Any Letter of Clarification(s) or interpretation that is not in writing shall not legally bind the City of Houston. Only information supplied by the City of Houston in writing or in this RFP should be used in preparing Proposal responses.
- 2. The City does not assume responsibility for the receipt of any Letters of Clarification sent to Proposer(s).

D. Examination of Documents and Requirements

- 1. Each Proposer shall carefully examine all RFP documents and thoroughly familiarize themselves with all requirements prior to submitting a Proposal to ensure that the Proposal meets the intent of this RFP.
- 2. Before submitting a Proposal, each Proposer shall be responsible for making all investigations and examinations that are necessary to ascertain conditions and affecting the requirements of this RFP. Failure to make such investigations and examinations shall not relieve the Proposer from obligation to comply, in every detail, with all provisions and requirements of the RFP.

E. Exceptions to Terms and Conditions

- 1. All exceptions included with the Proposal shall be submitted in a clearly identified separate section of the Proposal in which the Proposer clearly cites the specific paragraphs within the RFP where the Exceptions occur. Any Exceptions not included in such a section shall be without force and effect in any resulting contract unless such Exception is specifically referenced by the Chief Procurement Officer, City Attorney, Director(s) or designee in a written tatement. The Proposer's preprinted or standard terms will not be considered by the City as a part of any resulting contract.
- 2. All Exceptions that are contained in the Proposal may negatively affect the City's Proposal evaluation based on the evaluation criteria as stated in the RFP, or result in possible rejection of Proposal.

F. Post-Proposal Discussions with Proposer(s)

It is the City's intent to commence final negotiation with the Proposer(s) deemed most advantageous to the City. The City reserves the right to conduct post-Proposal discussions with any Proposer(s).

PART VIII - REQUIRED FORMS TO BE SUBMITTED WITH PROPOSAL

- A. Offer and Submittal, List of References and List of Proposed Subcontractors (Exhibit I)
- B. Signed M/WBE Forms: Attachment "A" Schedule of M/WBE Participation, Attachment "B", Notice of Intent, Attachment "C", Certified M/WBE Subcontract Terms, Attachment "D" Office of Business Opportunity and Contract Compliance M/WBE Utilization Report (Exhibit II)
- C. Fair Campaign Ordinance Form "A" (Exhibit III)
- D. Affidavit of Ownership or Control (Exhibit IV)
- E. Anti-Collusion Statement (Exhibit V)
- F. Conflict of Interest Questionnaire (Exhibit VI)

PART IX - REQUIRED FORMS TO BE SUBMITTED BY AWARDED VENDOR ONLY

Required forms shall be supplied to the vendor after award.

- A. Insurance Requirements and Sample Insurance Certificate (Exhibit VII)
- B. Drug Compliance Agreement Attachment "A", Drug Policy Compliance Declaration Attachment "B" and Contractor's Certification of No Safety Impact Positions Attachment "C" and "D" (Exhibit VIII)
- C. City Contractors' Pay or Play Acknowledgement Form and Pay or Play Certificate Agreement, Play or Pay Program Acknowledgment Form "1" (Exhibit IX)
- D. Hire Houston First Affidavit (Download Copy at http://www.houstontx.gov/obo/hirehoustonfirst.html and submit to Office of Business Opportunity, Houston Business Solutions Center via e-mail to houstonbsc@houstontx.gov or fax to 832-393-0650 or submit copy with proposal.
- E. Requested Information Outlined in the Scope of Work and Other Additional Relevant/Supporting Information or Alternate Proposals.

Solely for the purpose of evaluating the Proposal, please indicate the estimated number of hours and pricing that will be assigned for each staff member to provide the requested consultant services. In the event of any additional services associated with this project, the rates charged shall not exceed those indicated below.

On the indicated lines, please provide your Payroll Rate and Billable Rate for each category. The Payroll Rate is defined as the actual hourly rate your company pays each employee or contractor. The Billable Rate is the rate your company charges the City for services.

Hourly Price for Consultant Service				
Description Position/Title	Est. No. of Hours Assigned	Payroll Hourly Rate	Billable Rate	Extension

EXHIBIT I OFFER AND SUBMITTAL, REFERENCES, PROPOSED SUBCONTRACTORS

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EXHIBIT I OFFER AND SUBMITTAL

NOTE: PROPOSAL MUST BE SIGNED AND NOTARIZED BY AN AUTHORIZED REPRESENTATIVE(S) OF THE PROPOSER, WHICH MUST BE THE ACTUAL LEGAL ENTITY THAT WILL PERFORM THE CONTRACT IF AWARDED AND THE TOTAL FIXED PRICE CONTAINED THEREIN SHALL REMAIN FIRM FOR A PERIOD OF ONE-HUNDRED EIGHTY (180) DAYS.

"THE RESPONDENT WARRANTS THAT NO PERSON OR SELLING AGENCY HAS BEEN EMPLOYED OR RETAINED TO SOLICIT OR SECURE THIS CONTRACT UPON AN AGREEMENT OR UNDERSTANDING FOR A COMMISSION, PERCENTAGE, BROKERAGE, OR CONTINGENT FEE, EXCEPTING BONA FIDE EMPLOYEES. FOR BREACH OR VIOLATION OF THIS WARRANTY, THE CITY SHALL HAVE THE RIGHT TO ANNUL THIS AGREEMENT WITHOUT LIABILITY OR, AT ITS DISCRETION, TO DEDUCT FROM THE CONTRACT PRICES OR CONSIDERATION, OR OTHERWISE RECOVER THE FULL AMOUNT OF SUCH COMMISSION, PERCENTAGE, BROKERAGE OR CONTINGENT FEE."

Doopootfully Cubmitted

Respectivity Submitted.	
(Print or Type Name of Contractor – Full Company Name)	
City of Houston Vendor No. (If already doing business with City):	
Federal Identification Number:	
By:(Signature of Authorized Officer or Agent)	
(Signature of Authorized Officer or Agent)	
Printed Name:	
Title:	
Date:	
Address of Contractor:	
Street Address or P.O. Box	
City – State – Zip Code	
Telephone No. of Contractor: ()	
Signature, Name and title of Affiant:	
(Notary Public in and for)	
	County, Texas
My Commission Expires: day of	20

EXHIBIT I REFERENCES LIST OF PREVIOUS CUSTOMERS

	Name:	Phone No.:	
		Contract Completion Date:	
	Contract Name/Title:		
٠	Name:	Phone No.:	
		Contract Completion Date:	
	Name: Address:	Phone No.:	
		Contract Completion Date:	
	Name:	Phone No.:	
	Address:		
	Contract Award Date:	Contract Completion Date:	
	Contract Name/Title:	And the state of t	
	Email:		
		·	

EXHIBIT I LIST OF SUBCONTRACTOR(S)

The following is a list of Subcontractors we propose to engage on the following items of Work. Any item of Work which does not designate a Subcontractor will be done by the firm submitting the Proposal.

SEGREGATED PART OF WORK	SUBCONTRACTOR/SUPPLIER

	-
	4,00,00,00,00,00,00,00,00,00,00,00,00,00
per Managara Managara Andre Anna Andre Anna Anna Anna Anna Anna Anna Anna Ann	

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EXHIBIT II ATTACHMENT "A" SCHEDULE OF M/WBE PARTICIPATION

DATE OF REPORT:					
BID NO.:					
FORMAL BID TITLE:					
NAME OF MINORITY/WOMEN SUBCONTRACTOR	OFFICE OF BUSINESS OPPORTUNITY CERTIFICATION NO.	STREET ADDRESS AND CITY, STATE, ZIP CODE	TELEPHONE NO.	SCOPE OF WORK	AGREED PRICE
		TOTAL			\$
		M/WBE PARTICIPATION AMOUNT.	IOUNT	; ; ; ;	\$
		TOTAL BID AMOUNT		:	₩

BIDDER COMPANY NAME

SIGNATURE OF AUTHORIZED OFFICER OR AGENT OF BIDDER

NAME (TYPE OR PRINT)

TITLE

EXHIBIT II ATTACHMENT "B" OFFICE OF BUSINESS OPPORTUNITY AND CONTRACT COMPLIANCE M/WBE UTILIZATION REPORT

NOTICE OF INTENT

THIS AGREEMENT IS SUBJECT TO MEDIATION AND CAN BE INITIATED BY THE COMPANIES SIGNED BELOW OR THE OFFICE OF BUSINESS OPPORTUNITY.

То:	City of Houston Administering Department		D	ate:	_
Proje	ect Name and Number				_
Bid A	Amount:		M/W/SBE Goal:		_
	Prime Contractor		, agrees to ente	r into a contractual agreem	ent with
	MWSBE Subcontrac	, who wil	l provide the followin	g goods/services in connec	etion
with t	the above-referenced contract	:			
for ar	n estimated amount of \$		or	% of the total	contract value.
PO	(M/W/SBE Subcontractor)	is o		h the City of Houston's Officing the aforementioned capa	
NAME OF TAXABLE PARTY.	Prime Contractor			/SBE Subcontractor	_ Intend to
	on the above-named contra ton Bid Provisions, contingen		ance with the M/W	/DBE Participation Section	
Signe	ed (Prime Contactor)		Signed (M/W/SE	BE Subcontractor)	_
Printe	ed Signature		Printed Signatur	e	_
Title	1.000 At 100 At	 Date	Title	Date	_

EXHIBIT II ATTACHMENT "C" CERTIFIED M/WBE SUBCONTRACT TERMS

CITY OF HOUSTON CERTIFIED MWSBE SUBCONTRACT TERMS

Contractor shall ensure that all subcontracts with M/WSBE subcontractors and suppliers are clearly labeled "THIS CONTRACT IS SUBJECT TO MEDIATION" and contain the following terms:

1.

	50% of the work under this subcontract to any other subcontractor or supplier without the express written consent of the City of Houston's Office of Business Opportunity Director ("the Director").
2.	(M/WSBE subcontractor) shall permit representatives of the City of
	Houston, at all reasonable times, to perform 1) audits of the books and records of the
	subcontractor, and 2) inspections of all places where work is to be undertaken in connection with
	this subcontract. Subcontractor shall keep such books and records available for such purpose for
	at least four (4) years after the end of its performance under this subcontract. Nothing in this
	provision shall affect the time for bringing a cause of action or the applicable statute of limitations.

(M/WSBE subcontractor) shall not delegate or subcontract more than

3. Within five (5) business days of execution of this subcontract, Contractor (prime contractor) and Subcontractor shall designate in writing to the Director an agent for receiving any notice required or permitted to be given pursuant to Chapter 15 of the Houston City Code of Ordinances, along with the street and mailing address and phone number of such agent.

These provisions apply to goal-oriented contracts. A goal-oriented contract means any contract for the supply of goods or non-professional services in excess of \$100,000.00 for which competitive proposals are required by law; not within the scope of the MBE/WBE/SBE program of the United States Environmental Protection Agency or the United States Department of Transportation; and which the City Chief Procurement Officer has determined to have significant MWSBE subcontracting potential in fields which there are an adequate number of known MBEs, WBE's, and or SBE's (if applicable) to compete for City contracts.

The MWSBE policy of the City of Houston will be discussed during the pre-proposal conference. For information, assistance, and/or to receive a copy of the City's Affirmative Action Policy and/or Ordinance, contact the Office of Business Opportunity Division at 832.393.0600, 611 Walker Street, 7th Floor, Houston, Texas 77002.

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EXHIBIT II ATTACHMENT "D" OFFICE OF BUSINESS OPPORTUNITY AND CONTRACT COMPLIANCE M/WBE UTILIZATION REPORT

REMARKE CONTRACTOR: ANDRESS: ANDRESS: ANDRESS: ANDRESS: ANDRESS: ANDRESS: ANDRESS: ANDRESS: ANDREGGOAL: ANDRE GOAL: ANDRE GO
--

EXHIBIT III FAIR CAMPAIGN ORDINANCE

The City of Houston Fair Campaign Ordinance makes it unlawful for a Contractor to offer any contribution to a candidate for City elective office (including elected officers and officers-elect). All respondents to this invitation to bid must comply with Houston Code of Ordinances Chapter 18 as amended relating to the contribution and solicitation of funds for election campaigns. Provisions of this ordinance are provided in part in the paragraphs that follow. Complete copies may be obtained from the office of the City Secretary.

Candidates for city office may neither solicit nor receive contributions except during a period commencing 270 calendar days prior to an election date for which a person is a candidate for such office and ending 90 calendar days after the election date, including run-off elections if such candidate is on the ballot.

Further, it shall be unlawful either for any person who submits a Bid or Proposal to contribute or offer any contribution to a candidate or for any candidate to solicit or accept any contribution from such person for a period commencing at the time of posting of the City Council Meeting Agenda including an item for the award of the Contract and ending upon the 30th day after the award of the Contract by City Council.

For the purposes of this Ordinance, a **Contract** is defined as each Contract having a value in excess of \$30,000 that is let by the City for professional services, personal services, or other goods or services of any other nature whether the Contract is awarded on a negotiated basis, request for Proposal basis, competitive Proposal basis or formal sealed competitive Bids. The term **Contractor** includes proprietors of proprietorships, partners having an equity interest of 10% of more of partnerships, (including limited liability partnerships and companies), all officers and directors of corporations (including limited liability corporations), and all holders of 10% or more of the outstanding shares of corporations.

A STATEMENT DISCLOSING THE NAMES AND BUSINESS ADDRESSES EACH OF THOSE PERSONS WILL BE REQUIRED TO BE SUBMITTED WITH EACH BID OR PROPOSAL FOR A CITY CONTRACT. Completion of the attached form entitled "Contractor Submission List" will satisfy this requirement. Failure to provide this information may be just cause for rejection of your Bid or Proposal.

EXHIBIT III FORM "A": FAIR CAMPAIGN

CITY OF HOUSTON FAIR CAMPAIGN ORDINANCE

The City of Houston Fair Campaign Ordinance makes it unlawful for a Contractor to offer any contribution to a candidate for City elective office (including elected officers-elect) during a certain period of time prior to and following the award of the Contract by the City Council. The term "Contractor" Includes proprietors of proprietorships, partners or joint venture's having an equity interest of 10 percent or more for the partnership or Joint venture, and officers, directors and holders of 10 percent or more of the outstanding shares of corporations. A statement disclosing the names and business addresses of each of those persons will be required to be submitted with each Bid or Proposal for a City Contract. See Chapter 18 of the Code of Ordinances, Houston, Texas, for further information.

This list is submitted under the Provisions of Section 18-36(b) of the Code of Ordinances, Houston, Texas, in connection with the attached Proposal, submission or bid of: Firm or Company Name: Firm or Company Address: The firm/company is organized as a (Check one as applicable) and attach additional pages if needed to supply the required names and addresses: SOLE PROPRIETORSHIP [] Proprietor Address [] **A PARTNERSHIP** List each partner having equity interest of 10% or more of partnership (if none state "none"): Name Partner Address Name Address [] **A CORPORATION** List all directors of the corporation (if none state "none"): Name ____ Director Address Name____ Director Address

Address

Name ____

Director

	Officer		Address	
Name	Officer	_	Address	
	Omeer		Addiess	
Name	Officer			
	Officer		Address	
none"):			anding shares of stock of the	corporation (if I
vaine		_	Address	
lame				
		_	Address	
Name		observati		
			Address	
that I ar noted I	n duly authorized to su below and that I have pe	rsonal knowledge	ehalf of the firm, that I am ass e of the accuracy of the inform	ociated with the ation provided h
		Prep	parer	
· —				
			l Name	

List all officers of the corporation (if none state "none"):

EXHIBIT IV: CONTRACTOR OWNERSHIP DISCLOSURE ORDINANCE

City Council requires knowledge of the identities of the owners of entities seeking to Contract with the City in order to review their indebtedness to the City prior to entering Contracts. Therefore, all respondents to this Invitation to Bid must comply with Houston Code of Ordinances Chapter 15, as amended (Sections 15-122 through 15-126) relating to the disclosure of owners of entities bidding on, proposing for or receiving City contracts. Provisions of this ordinance are provided in part in the paragraphs that follow. Complete copies may be obtained from the office of the City Secretary.

<u>Contracting entity</u> means a sole proprietorship, corporation, non-profit corporation, partnership, joint venture, limited liability company, or other entity that seeks to enter into a contract requiring approval by the Council but excluding governmental entities.

A <u>contracting entity</u> must submit at the time of its Bid or Proposal, an affidavit listing the full names and the business and residence addresses of all persons owning five percent or more of a contracting entity or, where a contracting entity is a non-profit corporation, the full names and the business and residence addresses of all officers of the non-profit corporation.

Completion of the **"Affidavit of Ownership or Control,"** included herein, and submitted with the Official Bid or Proposal Form will satisfy this requirement. <u>Failure to provide this information may be just cause for rejection</u> of your Bid or Proposal.

EXHIBIT IV: AFFIDAVIT OF OWNERSHIP OR CONTROL

ORIG. DEPT.:	FILE/I.D. NO.:
	ME SHOULD DISCLOSE SUCH FACT TO AVOID REJECTION OF THE DED: CORPORATE/LEGAL NAME DBA ASSUMED NAME.
STATE OF §	AFFIDAVIT OF OWNERSHIP OR CONTROL
COUNTY OF §	
BEFORE ME, the undersigned authority, on this	day personally appeared
	[FULL NAME] (hereafter "Affiant"),
	[STATE TITLE/CAPACITY WITH CONTRACTING ENTITY] of
	[CONTRACTING ENTITY'S
CORPORATE/LEGAL NAME] ("Contracting Entity"), w	who being by me duly sworn on oath stated as follows:
1. Affiant is authorized to give this affidav stated.	rit and has personal knowledge of the facts and matters herein
2. Contracting Entity seeks to do business	[DESCRIBE PROJECT
OR MATTER] which is expected to be in an amoun	t that exceeds \$50,000.
3. The following information is submitted Contracting Entity in connection with the above de	in connection with the proposal, submission or bid of escribed project or matter.
4. Contracting Entity is organized as a bu	siness entity as noted below (check box as applicable).
FOR PROFIT ENTITY:	NON-PROFIT ENTITY:
[] SOLE PROPRIETORSHIP [] CORPORATION [] PARTNERSHIP [] LIMITED PARTNERSHIP [] JOINT VENTURE [] LIMITED LIABILITY COMPANY [] OTHER (Specify type in space below)	[] NON-PROFIT CORPORATION [] UNINCORPORATED ASSOCIATION

5. The information shown below is true and correct for the Contracting Entity and all owners of 5% or more of the Contracting Entity and, where the Contracting Entity is a non-profit entity, the required information has been shown for each officer, *i.e.*, president, vice-president, secretary, treasurer, etc. **[NOTE**: IN ALL CASES, USE FULL NAMES, LOCAL BUSINESS AND RESIDENCE ADDRESSES AND TELEPHONE NUMBERS. DO NOT USE POST OFFICE BOXES FOR ANY ADDRESS. INCLUSION OF E-MAIL ADDRESSES IS OPTIONAL, BUT RECOMMENDED. ATTACH ADDITIONAL SHEETS AS NEEDED.]

Contracting Entity

Name:
Business Address [No./STREET]
[CITY/STATE/ZIP CODE]
Telephone Number ()
Email Address [OPTIONAL]
Residence Address [No./STREET]
[CITY/STATE/ZIP CODE]
Telephone Number ()
Email Address [OPTIONAL]
5% Owner(s) or More (IF NONE, STATE "NONE.")
Name:Business Address [No./Street]
[CITY/STATE/ZIP CODE]
Telephone Number (<u>.</u>)
Email Address [OPTIONAL]
Residence Address [No./STREET]
[CITY/STATE/ZIP CODE]
Telephone Number ()
Email Address [OPTIONAL]

6. Optional Information

Contracting Entity and/or	otesting, challenging or		
levied against		[CONTRACTING	ENTITY, OWNER OR NON-PROFIT
Name of Debtor:			
Tax Account Nos.	***************************************	-11-31-11-11-11-11-11-11-11-11-11-11-11-	
Case or File Nos.			
Attorney/Agent Name			
Attorney/Agent Phone No.	()		
Tax Years			
Status of Appeal [DESCRIBE]			
Affiant certifies that he or s Contracting Entity, that Affiant is as personal knowledge of the accura- herein is true and correct to the besi	ssociated with the Contr cy of the information p	racting Entity in the rovided herein, an	
		Affiant	
SWORN TO AND SUBSCRI	BED before me this	day of	, 20
(Seal)			
Notary Public NOTE:	waanden andersteel versteel v		

This affidavit constitutes a **government record** as defined by Section 37.01 of the Texas Penal Code. Submission of a false government record is punishable as provided in Section 37.10 of the Texas Penal Code. Attach additional pages if needed to supply the required names and addresses.

EXHIBIT V ANTI-COLLUSION STATEMENT

Anti-Collusion Statement

The undersigned, as Proposer, certifies that the only person or parties interested in this Proposal as principals
are those named herein; that the Proposer has not, either directly or indirectly entered into any Agreement,
participated in any collusion, or otherwise taken any action in restraint of free competitive bidding in
connection with the award of this Contract.

Date	Proposer Signature	

EXHIBIT VI CONFLICT OF INTEREST QUESTIONNAIRE

CONFLICT OF INTEREST QUESTIONNAIRE:

Chapter 176.006 of the Local Government Code ("the code") requires a Vendor/Contractor to file a Conflict of Interest Questionnaire (CIQ) with the City.

NOTE: Vendors/Contractors or Agents should **not** complete the CIQ if a conflict, as described below, <u>does</u> <u>not exist.</u> <u>Only Vendors/Contractors or Agents that actually have a conflict, as described below, must file a CIQ.</u>

Who must file a CIQ?

A Vendor/Contractor or Agent of a Vendor/Contractor does not have to file a CIQ unless they intend to enter or is considering entering into a contract with the City or:

- 1. has an employment or other business relationship with the Local Government Officer/Family Member; or
- 2. has given the Local Government Officer/Family Member one or more gifts with the aggregate value exceeding \$250.00.

When must the Vendor/Contractor or Agent file a CIQ?

The completed CIQ must be filed with the City Chief Procurement Officer not later than the 7th business day after the date the Vendor/Contractor or Agent:

- 1. begins discussions or negotiations to enter into a contract with the City;
- 2. submits an application to the City in response to a request for proposals or bids, correspondence, or any other writing related to a potential contract with the City;
- 3. becomes aware of an employment or other business relations with the Local Government Officer/Family Member;
- 4. becomes aware that he/she has given one or more gifts to the Local Government Officer/Family Member that exceeds \$250.00; or
- 5. an event that would make the CIQ incomplete or inaccurate.

What is a business relationship?

Under Chapter 176, business relationship means a connection between two or more parties based on the commercial activity of one of the parties. The term does not include:

- 1. a transaction that is subject to a rate or fee regulation by a governmental entity;
- 2. a transaction conducted at a price and subject to terms available to the public; or
- 3. a purchase or lease of goods or services from a person who is chartered by a state or federal agency and is subject to regular examination and reporting to that agency.

The Conflict of Interest Questionnaire is available for downloading from the Texas Ethics Commission's website at http://www.ethics.state.tx.us/forms/CIQ.pdf.

The Original Conflict of Interest Questionnaire shall be filed with the Administration and Regulatory Affairs Department's Record Administration (Carolyn Hanahan, City Chief Procurement Officer, 901 Bagby, Concourse Level, Houston, Texas 77002). Vendors and Contractors required to file shall include a copy of the form as part of the BID/Proposal package. Any questions about filling out this form should be directed to your attorney.

EXHIBIT VI CONFLICT OF INTEREST QUESTIONNAIRE

CONFLICT OF INTEREST QUESTIONNAIRE

FORM CIQ

For vendor or other person doing business with local governmental entity				
This questionnaire reflects changes made to the law by H.B. 1491, 80th Leg., Regular Session.	OFFICE USE ONLY			
This questionnaire is being filed in accordance with Chapter 176, Local Government Code by a person who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the person meets requirements under Section 176.006(a).	Date Received			
By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the person becomes aware of facts that require the statement to be filed. See Section 176.006, Local Government Code.				
A person commits an offense if the person knowingly violates Section 176.006, Local Government Code. An offense under this section is a Class C misdemeanor.				
Name of person who has a business relationship with local governmental entity.				
Check this box if you are filing an update to a previously filed questionnaire.				
(The law requires that you file an updated completed questionnaire with the applicater than the 7th business day after the date the originally filed questionnaire become				
Name of local government officer with whom filer has employment or business relationship	э.			
Name of Officer				
This section (item 3 including subparts A, B, C & D) must be completed for each officer with whom the filer has an employment or other business relationship as defined by Section 176.001(1-a), Local Government Code. Attach additional pages to this Form CIQ as necessary.				
A. is the local government officer named in this section receiving or likely to receive taxable income, other than investment income, from the filer of the questionnaire?				
Yes No				
B. Is the filer of the questionnaire receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer named in this section AND the taxable income is not received from the local governmental entity?				
Yes No				
C. Is the filer of this questionnaire employed by a corporation or other business entity with respect to which the local government officer serves as an officer or director, or holds an ownership of 10 percent or more?				
Yes No				
D. Describe each employment or business relationship with the local government officer nar	ned in this section.			
4				
Signature of person doing business with the governmental entity	Date			

Adopted 06/29/2007